

■ Technical Information

USB Communication with MOTORTECH Devices

Solving Communication Issues between PC/Laptop and Device

If it is not possible to establish a USB connection between MOTORTECH ignition controllers or stepper motor drivers and a computer, we recommend to update the USB driver (FTDI driver) on your PC or laptop.

The current driver version 2.12.24.0 from chip manufacturer FTDI is recommended for the operating systems Microsoft® Windows® 7/8/10.

You can download the driver on the following page of the manufacturer:

<http://www.ftdichip.com/Drivers/VCP.htm>

Direct link to the current driver version 2.12.24.0:

http://www.ftdichip.com/Drivers/CDM/CDM21224_Setup.zip

Installation instructions:

<http://www.ftdichip.com/Support/Documents/InstallGuides.htm>

If you have any questions, the MOTORTECH service team will gladly assist you.



DISTRIBUTION

Customers / others	Yes
Representatives and Sales Partners	Yes
OEM partners	Yes
MOTORTECH subsidiaries	Yes